



COVID-19 Procedures July 2020

How the New Normal looks aboard Catamaya

Here at Catamaya we are ready to welcome you back to Paradise. With the New Normal what will that mean for us and you?

We have implemented new Health and Safety procedures both in and around our boat to assure you of cleanliness and social distancing to protect you and our Crew.



You will be greeted by our crew who will be wearing full facemask shields and mouth covers, your temperature will be taken digitally upon arrival. If you would like to wear a mask during the tour, please ask any of the crew members.

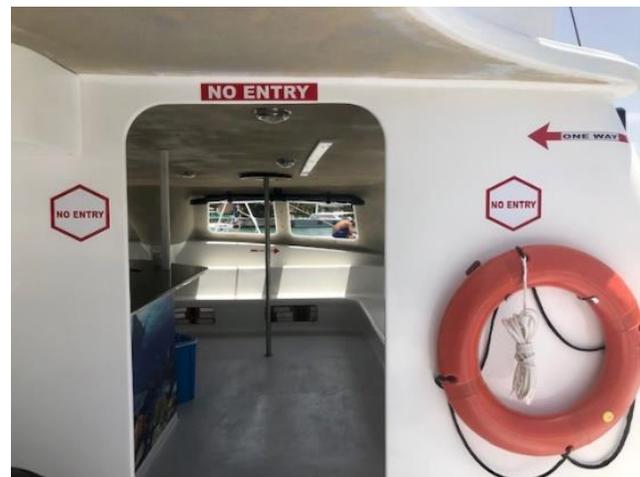


There is a sanitization station so after you have taken your shoes off and placed them in a bag that is provided, or your own bag you can walk through our biodegradable foot sanitizing matt, then sanitize your hands and feet before boarding.

Printed on the bench seats and around the catamaran are hand, foot, and seat prints. These are all 2 meters apart so you can keep a great social distance while chatting to other people aboard. Families and groups who travel together will not be expected to social distance from each other.



There is a one-way system around the boat, so you do not have to cross other passengers, there are also separate entrance and exit point to the salon area.



The crew will remove face covers/masks before the entrance and snorkel briefing, this is essential so you can hear safety instructions. We ask for you to pay attention during these briefings. Snorkel equipment will be hand to you in a sealed bag. The tube and snorkel are single use.

Chef will prepare and cook your grilled meals whilst you snorkel. You will have single use plates, and individually wrapped single use cutlery for your meal.

It's recommended that you take responsibility for your own personal hygiene precautions by washing your hands and sanitizing every 30 minutes.

Before and after each tour, the boat is cleaned with disinfectants and steam cleaned to 190 degrees Celsius with specialized machinery.



Catamaya is the largest and most extensive catamaran in the Mayan Riviera, thus favoring healthy distance measures and outdoor activities that reduce the risk of infection.

The company is also in the process of CPPSIT certification, as well as strict monitoring of all government requirements and guidelines.

We hope you enjoy paradise and you trust Catamaya to make fun memories, whilst keeping you and your Family safe and well during your time with aboard.

